

# RUG-IV: Who to Call for Case Mix Information?

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## RUG-IV Case Mix Review Fact Sheet #2

### What is Case Mix?

Minnesota Case Mix is a system that classifies residents into distinct groups, called Resource Utilization Groups (RUGs), based on the resident's condition and the care the resident received at the time of the assessment. A value is assigned to each group, which is then used to calculate the daily rate of payment.

### Who should residents, or the resident's representatives, talk to when they have questions about the classification that has been assigned?

- The **nursing facility staff** are familiar with the resident and are the first source of information about the classification assigned to the resident. That might be the social worker, a nurse who works with the collection of the data (often referred to as the MDS Nurse), or the administrator.
- The staff at the **Minnesota Department of Health Case Mix Review Program** are good sources of information about the case mix system.

**Note:** Contact information for the Minnesota Department of Health Case Mix Review Program will be provided at the end of this fact sheet.

- Staff in the **Office of the Ombudsman for Long-Term Care** are familiar with the Minimum Data Set (MDS) assessment and the case mix system and can often help in understanding the assigned case mix classification or in requesting a reconsideration.
  - Phone: 615-431-2555 / Toll free: 1-800-657-3591

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To obtain this information in a different format, call: 651-201-4200.