

YUAV COV TSWB HNOV LUS UAS MUAJ DAIM NTAWV XAJ LOS NTAWM TUS KWS KHO MOB

Ua ntej koj yuav yuav

Kuv yuav mus ntsib leej twg thiaj li yuav tau cov tswb hnov lus uas yuav haum raws li daim ntawv xaj?

Nyob hauv Minnesota, cov kws kho kev hnov lus thiaj cov neeg muag cov tswb hnov lus muag cov uas xaj los ntawm tus kws kho mob. Raws li [Minnesota Statutes, chapter 153A.15 subdivision 1\(1\)](https://www.revisor.mn.gov/statutes/cite/153A.15#stat.153A.15.1) (<https://www.revisor.mn.gov/statutes/cite/153A.15#stat.153A.15.1>), cov neeg uas muaj hnub nyoog yau dua 18 xyoo yuav tsum tau mus kuaj ib tug kws kho kev hnov lus ua ntej lawv thiaj li tau daim ntawv xaj cov tswb hnov lus kom haum rau lawv.

Txij thaum Lub Kaum Ob Hlis xyoo 2016, feem coob ntawm cov neeg uas muaj hnub nyoog tshaj 18 xyoo tsis tas yuav mus cuag kws kho mob ua ntej yuav tau cov tswb hnov lus uas haum raws li daim ntawv xaj lawm. Tiam sis, yog tias tus kws pab pom tau tias koj muaj ib yam ntawm cov tsos mob hauv qab no, lawv yuav tsum xa koj mus cuag kws kho mob kom txheeb xyuas seb koj tus mob ntawd kho puas tau nrog tshuaj los sis yuav tsum tau phais xwb thiaj li kho tau.

Cov tsos mob no muaj xws li:

- Koj lub pob ntseg kauv yam txawv txav.
- Koj lub pob ntseg raug mob vim ib qho xwm txheej uas tshwm sim.
- Koj pom kua faj si tawm koj lub pob ntseg.
- Koj lub pob ntseg mob los sis tsis xis nyob.
- Koj muaj quav ntsej ntau heev, los sis koj xav tias muaj ib yam dab tsi nyob hauv koj lub pob ntseg.
- Koj kiv taub hau los sis hnov zoo li yam pheej tig ncig los sis co yuj yees.
- Koj txoj kev hnov lus pib hloov.
- Koj qhov hnov lus hloov zuj zus (ib pliag tsis hnov zoo, ib pliag rov zoo dua).
- Koj hnov suab nrov los sis suab ntshi hauvib sab pob ntseg xwb.

- Koj muaj conductive, sensorineural, mixed, los sis asymmetric hearing loss
 - Conductive hearing loss txhais tau tias qhov tsis hnov lus yog tshwm sim los ntawm daim nplooj ntseg thiaj/los sis hauv lub qhov pob ntseg yam nruab nrab.
 - Sensorineural hearing loss txhais tau tias qhov tsis hnov lus yog tshwm sim los ntawm kev puas tsuaj hauv lub qhov pob ntseg thiaj/los sis txoj hlab hnov lus.
 - Mixed hearing loss txhais tau tias muaj ob yam hais tas los sis txuas ua ke.
 - Asymmetric hearing loss txhais tau tias feem ntau ib sab pob ntseg tsis hnov lus npaum lub sab tod.

Cov kws kho kev hnov lus thiaj cov neeg muag cov tswb hnov lus sib txawv li cas?

Kuv yuav tsum tau txais dab tsi ua ntawv sau tseg?

Cov Kws Kho Kev Hnov Lus (Audiologists)

- Kuaj thiaj ntsuam xyuas qhov hnov lus, kev sib npaug ntawm lub cev, thiaj suab ntshi hauv pob ntseg.
- Muab tswv yim kho, pab kho kom haum, thiaj muag cov tswb hnov lus uas haum raws li daim ntawv xaj los ntawm tus kws kho mob thiaj paub txog lwm yam cuab yeej uas pab tau kev hnov lus sab nrauv thiaj hauv lub nrog cev.
- Muaj daim ntawv kawm tiav master's los sis doctoral thiaj tau kawm ua hauj lwm saib xyuas los ntawm ib tug kws tshaj lij. Lawv kuj tau xeeb dhau kev xyaum ua hauj lwm.
- Tshawb nrhiav, ntsuam xyuas, kho, thiaj pab kho kom rov zoo rau cov neeg mob uas muaj lwm yam teeb meem txog kev hnov lus uas tsis yog hais txog kev muag cuab yeej hnov lus xwb.

Cov Neeg Muag Cov Tswb Hnov Lus

- Kuaj qhov hnov lus los pab cov neeg xaiv cov tswb hnov lus uas yuav muaj daim ntawv xaj los ntawm tus kws kho mob.
- Muab tswv yim kho, pab kho kom haum, thiaj muag cov tswb hnov lus uas haum raws li daim ntawv xaj los ntawm tus kws kho mob thiaj paub txog lwm yam cuab yeej uas pab tau kev hnov lus.
- Dhau kev xeeb ntawv thiaj kev xeeb nqis tes ua hauj lwm.

Tus kws kho los sis tus neeg muag yuav tsum rau koj:

- Ib daim qauv ntawm koj daim ntawv cog lus.
- Cov ntaub ntawv hais txog warranty rau cov tswb hnov lus uas koj yuav.
- Phau ntawv qhia siv cov tswb hnov lus.
- Daim ntawv qhia tias koj muaj cai thim cov khoom ntawd tsis pub dhau 45 hnub.
- Daim ntawv qhia tias koj muaj cai thim tsis pub dhau 3 hnub yog tias koj yuav ntawm ib tug neeg uas tuaj muag hauv koj tsev.
- Ib daim qauv ntawm koj qhov kev kuaj hnov lus, yog tias koj thov.
- Tag nrho cov tswb hnov lus uas muaj daim ntawv xaj los ntawm tus kws kho mob yuav tsum muaj cov npe no: lub npe chaw tsim khoom los sis chaw muag khoom, lub npe los sis tus qauv naj npawb, tus zauv txheeb xyuas, thiaj xyoo uas tsim tawm.

Minnesota Cov Cai Tseem Ceeb

- **Cov kws kho kev hnov lus:** [Minnesota Statutes, section 148.512](https://www.revisor.mn.gov/statutes/cite/148.512#stat.148.512.12) (www.revisor.mn.gov/statutes/cite/148.512#stat.148.512.12).

- **Cov neeg muag cuab yeej hnov lus:** [Minnesota Statutes, section 153A.13](https://www.revisor.mn.gov/statutes/cite/153A.13) (www.revisor.mn.gov/statutes/cite/153A.13).

Yuav Koj Cov Tswb Hnov Lus Uas Muaj Daim Ntawv Xaj Los Ntawm Tus Kws Kho Mob

Kuv yuav tsum ua dab tsi ua ntej kuv yuav?

- ✓ **Mus saib thiab muaj sib piv**
Qhov zoo, tus nqi, hom qauv, kev lav zoo (guarantees), kev lav khoom (warranties), thiab cov ntawv cog lus pom zoo yuas sib txawv nyias. Ntau tus kws kho los sis neeg muag muab sij hawm sim cov tswb hnov lus ntev dua, sij hawm thim rub tau ntev dua, thiab kev lav khoom nrog nyiaj them rov qab zoo dua qhov cai lij choj xav kom muaj.
- ✓ **Xaiv tus kws kho los sis tus neeg muag**
Koj tsis tas yuav ntawm tus neeg uas kuaj koj qhov hnov lus xwb. Xyuas koj daim ntawv kho mob. Nrhiav seb koj puas muaj kev pab them nqi. Kuj nug seb koj puas yuav tsum tau mus kuaj los ntawm kws kho mob kom thiaj li tau qhov kev pab them nqi ntawd.
- ✓ **Nug seb tus kws kho los sis tus neeg muag puas muag ntau hom khoom**
Qee hom khoom yuav haum koj zoo dua lwm hom. Nug txog cov sij hawm rov qab tuaj kho kom haum thiab kho hloov. Nrhiav kom paub tias koj yuav mus qhov twg rau kev kho hloov thiab tus nqi raug pes tsawg.
- ✓ **Nug txog telecoils thiab hearing loops**
Telecoils pab kom lub suab hauv xov tooj thiab qee qhov chaw pej xeev hnov meej dua.
- ✓ **Sib tham tus nqi thiab cov kev pab**
Koj tuaj yeem sib tham txog cov cwj siv ntawm cov tswb hnov lus thiab daim ntawv cog lus pom zoo. Txiaiv txim seb koj xav tau yam cwj siv twg.
- ✓ **Xyuas kom txhua qhov kev pom zoo raug sau cia ua ntawv**
Kom muaj ntawv sau tseg txog kev yuav, daim ntawv cog lus pom zoo, kev lav zoo, kev lav khoom, roj teeb, thiab lwm yam cwj siv ntxiv. Koj kuj thov tau kom lawv hloov cov ntawv cog lus uas twb luam npaj cia lawm.
- ✓ **Nug seb tus kws kho los sis tus neeg muag puas ua “real-ear measurement” (REM)**
REM yog ib txoj kev ntsuas saib cov tswb hnov lus ua hauj lwm zoo npaum li cas thaum nyob hauv koj pob ntseg.
- ✓ **Txiaiv txim siab seb koj puas xav yuav kev pov hwm rau yam khoom puas**
Piv cov nqi nrog koj cov kev pov hwm vaj tsev (homeowner policy).
- ✓ **Nug txog kev kho thiab saib xyuas tsis tu ncua**
Qee hom khoom tsuas pub qee tus kws kho los sis neeg muag xwb thiaj li kho tau.

Kuv puas tseg tau nyiaj los ntawm txoj kev yuav cov tswb hnov uas raug siv dhau los?

Kuv puas thim tau qhov kev yuav thiab tau kuv cov nyiaj rov qab?

Kuv tau yuav qhov tias "in home." Kuv puas muaj lwm yam cai ntxiv?

Ib tug kws kho los sis tus neeg muag tuaj yeem muag tau cov tswb hnov lus uas twb tau siv dhau los sis cov uas muab kho dua tshiab. Li cas los, tus kws kho los sis tus neeg muag yuav tsum qhia rau koj paub li ntawd. Lub thawv thiab daim ntawv dai rau qhov khoom ntawd, yuav tsum qhia tias yog cov cuab yeej uas twb raug siv yog muaj li hais. Kev yuav cov tswb hnov lus uas kho kom haum raws daim ntawv xaj los ntawm kws kho mob yeej tsis zoo yuav pes tsawg.

Koj tuaj yeem thim tau qhov kev yuav ntawd vim li cas los tau. **Tab sis koj yuav tsum:**

- Thim tsis pub dhau 45 hnuv tom qab hnuv yuav.
- Sau ib daim ntawv tias koj xav thim. Khaws ib daim qauv cia.
- Rov xa cov tswb hnov lus (xa ua pob khoom mus los sis nqa tau rov qab mus rau tom lub chaw). Yog tias tus kws kho los sis tus neeg muag tseem tuav cov tswb hnov lus tsis tau muab rau koj nyob rau 45 hnuv ntawd, koj lub sij hawm thim yuav ntev zog. Yuav ntxiv ib hnuv rau txhua 24 xoj moos uas tus kws kho los sis tus neeg muag tseem tuav koj cov tswb hnov lus.

Koj tuaj yeem tau tag nrho koj cov nyiaj rov qab yog tias:

- Koj daim ntawv cog lus tsis tau hais txog “nqi thim,” los sis
- Koj yuav cov tswb hnov lus ntawm ib tug neeg uas tuaj muag hauv koj tsev, thiab koj twb thim tsis pub dhau 3 hnuv.

Yog tias koj daim ntawv cog lus muaj “nqi thim,” tus kws kho los sis tus neeg muag yuav khaws tau ib feem ntawm cov nyiaj. Tus nqi ntawd yuav tsum txhob siab tshaj \$250. Tus kws kho los sis tus neeg muag yuav tsum xa koj cov nyiaj rov qab tsis pub dhau 30 hnuv.

Yog tias koj yuav cov tswb hnov lus ntawm ib tug neeg uas tuaj muag hauv koj tsev, lawv yuav tsum muab ib daim “ntawv ceeb toom txog kev thim” rau koj. Daim ntawv ceeb toom no qhia koj txog koj txoj cai thim. Yog tias koj sau ntawv thim ua ntej ib tag hmo ntawm hnuv ua hauj lwm thib peb tom qab hnuv muag, koj yuav tau tag nrho koj cov nyiaj thim rov qab. Koj tuaj yeem muab koj daim ntawv thim rau tus kws kho los sis tus neeg muag ntawm qhov chaw nyob hauv daim ntawv cog lus, los sis xa ntawv mus rau qhov chaw nyob ntawd. Yog tias koj xa ntawv, lub sij hawm suav yog thaum koj muab tso rau hauv lub thawv xa ntawv. Tus kws kho los sis tus neeg muag yuav tsum xa tag nrho koj cov nyiaj rov qab tsis pub dhau kaum hnuv, txawm tias daim ntawv cog lus hais tias yuav muaj nqi thim los xij. Yog tias tus kws kho los sis tus neeg muag tsis tau muab daim “ntawv ceeb toom txog kev thim” rau koj, koj tuaj yeem thim tau txawm koj hais rau lawv los sis sau ntawv.

Kuv yuav ua li cas thiaj...

Paub siv kuv cov tswb hnov lus?

Tus kws kho los sis tus neeg muag yuav tsum muab ib phau ntawv qhia siv rau koj nrog koj cov tswb hnov lus thiab yuav tsum nrog koj xyuas phau ntawv qhia ntawd.

Kho kuv cov tswb hnov lus?

Tag nrho cov tswb hnov lus tshiab yuav tsum muaj tsawg kawg ib xyoo kev lav(warranty)los ntawm lub chaw tsim khoom. Yog tias koj cov tswb hnov lus tseem nyob hauv kev lav ntawm lub chaw tsim khoom, lawv yuav kho rau txhua yam teeb meem, suav nrog kev puas vim siv tas li. Qhov ntawd kuj yuav muaj kev pab “ntxuav thiab kuaj xyuas” thiab. Koj daim ntawv cog lus yuav qhia koj txog lwm yam kev lav uas koj muaj. Txhua yam kev lav yuav tsum sau ua ntawv. Tus kws kho los sis tus neeg muag yuav tsum muab ib daim qauv rau koj.