

Cash Value Benefit (CVB) Issuance - **UPDATE!**

NOVEMBER 22, 2023

Cash-Value Benefits for FY2024

A new FY2024 Continuing Resolution (CR) is now in place through Jan. 19, 2024. With this new CR we can provide the higher CVB amount for the full months of December 2023 and January 2024. We are working with our Information System contractor (Gainwell Technologies) and eWIC Processor (CDP) to coordinate automatically inserting the difference between the lower CVB amount issued and the higher levels for participants previously issued December and January benefits. This is the same method used for October and November 2023 benefits.

Beginning Monday, Nov. 27, 2023, any benefits issued for December 2023 and January 2024 at the Local Agency should include the higher CVB food item.

Automated Process for Increasing Previously Issued CVB Amounts

Monday, Nov. 27, at 8:00 p.m., Gainwell Technologies will be generating a file of all participants issued the standard amount of CVBs for December and January. (NOTE: As with the previous increases in CVB, this change does not impact participants in the infant category.) CVB amounts for each member of an individual household will be updated at the same time.

CDP will process the file on Monday, Nov. 27, beginning sometime between 8:30 – 9:00 p.m. to add the increased amount of CVB benefits in WIC Direct. Gainwell will ensure the corresponding HuBERT files are also updated at this time as well.

As always, HuBERT environments are **UNAVAILABLE from 8:00 p.m. to 7:00 a.m. Monday through Friday. This includes Production (clinic), State Office, System Admin, Reports, and Infoview. Any activity in the system during this time will cause issues with the back-end process!**

Food Adjustment Wizard and CVBs

You should **NEVER use the Food Adjustment Wizard to adjust CVB amounts!** Benefits can only be voided and reissued if no redemption has occurred. If voided, you will need to create a new food package with the appropriate CVB food item based on the participant's PFDTU.

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