



Mobile Management Release 9.8.4 Document

APRIL 23, 2026 – VERSION 2

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Overview

This document provides information about upcoming Mobile Management enhancements and bug fixes.

This information will be updated in the [Mobile Management & Contact Us Overview](#) document. The revised document will be available May 4 on the MDH WIC website.

Installation

Release 9.8.4 will be installed on Saturday, May 2, 2026.

All WINNIE environments (Clinic, Training, Mobile Management, and Infoview) will be UNAVAILABLE from 8:00 PM on Friday, May 1 through 7:00 AM Monday, May 4.

Version

The new version of Mobile Management will be 9.8.4. This displays at the bottom of the browser page.

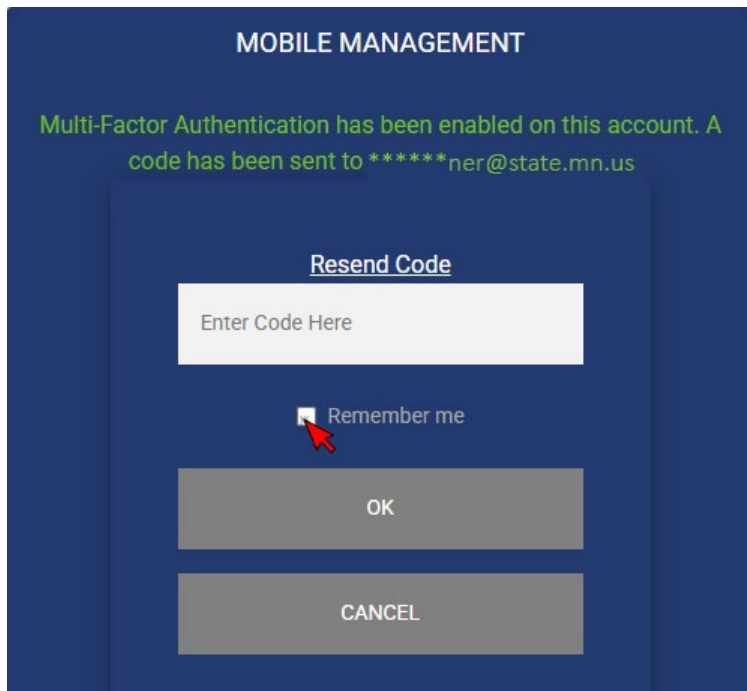
MN help desk

Please contact the MN Help Desk (1-800-488-8799, press 2, 2) if you have any issues logging into WINNIE after the installation of Release 9.8.4.

Enhancements

Enable One-Time Daily MFA with “Remember Me” (MMP-119)

A **Remember me** checkbox has been added to the Multi-factor Authentication (MFA) modal.



Upon selecting the **Remember me** checkbox, the user will **not** be required to enter another MFA code **for that day** no matter how many times they log in or out of Mobile Management.

This **Remember me** is specific to the user ID and expires at midnight every day. The user will be required to enter the MFA code the following day.

Resolved bugs/issues

Initial message repeats in text conversation modal (MMP-5)

Description: If the Text Conversation modal is opened by clicking the Reply/Close, View/Close, or View button, and there is only the initial message, the message repeats every 30 seconds.

Resolution: This issue has been resolved.

Closed conversation text message missing space (MMP-7)

Description: There isn't a space between "close.To" in the text received by app users when a conversation is closed.

This conversation is closed.To begin a new text conversation please go to

Resolution: A space will be added between sentences in the closed conversation message app users receive.

Messages on laptop screens may require scrolling (MMP-10)

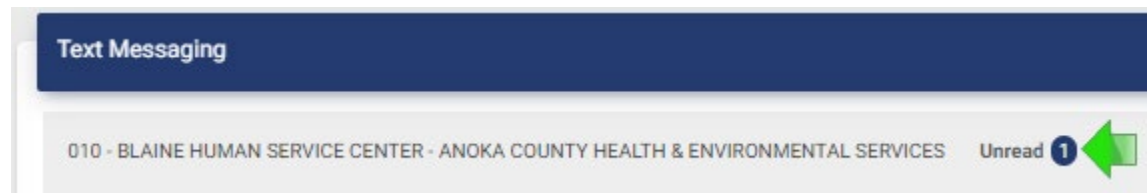
Description: If a longer message is written while using a laptop, instead of wrapping the text, the system requires the user to scroll.



Resolution: The message text will wrap instead of displaying scroll arrows.

Unread text messages not automatically refreshing (MMP-12)

Description: The unread indicator and new text messages are not automatically refreshing when new messages are received.



Resolution: This will be partially fixed. The unread indicator will increase as new text messages are received. At this time, the user must still manually refresh the screen to view the new text messages. (Please see [MMP-185](#) for more information.)

Custom message topic only 25 characters (MMP-47)

Description: The custom message topic only allows 25 characters when system specifications indicate it should allow 30.

Resolution: The custom message topic will allow a maximum of 30 characters.

Bugs introduced by Release 9.8.4

The following bug was added when testing Release 9.8.4.

New text messages do not display after auto-refresh and when clinic expanded (MMP-185)

Description: When a clinic is collapsed, and the new message indicator updates to show that a new message has been received, the new message does not automatically display when the user expands the clinic.

What to do: When the new message indicator shows new messages, click the manual refresh icon so that the new messages display once the clinic is expanded.

NOTE! If the clinic is expanded before the manual refresh, the clinic will collapse when the manual refresh is clicked, and the user will be required to expand it again.

Resolution: Tentatively scheduled for next Mobile Management release.

Revisions

4/23/26 – V2: Updated release number from 9.8.3 to 9.8.4 and implementation dates to May1-May 4 instead of May 8-11.

4/23/26 – V1: Original document.

References – complete listing of hyperlinks

[Mobile Management & Contact Us Overview](#)

(<https://www.health.state.mn.us/docs/people/wic/localagency/mbmwinnie.pdf>)

Minnesota Department of Health - WIC Program, 625 Robert St N, PO BOX 64975, ST PAUL MN 55164-0975; 1-800-657-3942, health.wic@state.mn.us, www.health.state.mn.us; to obtain this information in a different format, call: 1-800-657-3942.

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