

# Windows 11 Update & Installation

MAY 7, 2025

Since support for Windows 10 ends later this year, you will need to update your **state-provided computer to Windows 11 by July 11**. Agencies must provide proof of the Windows 11 update for each state-provided computer to the MN Help Desk (see [Screen Capture for Proof of Windows 11](#) at the end of this document).

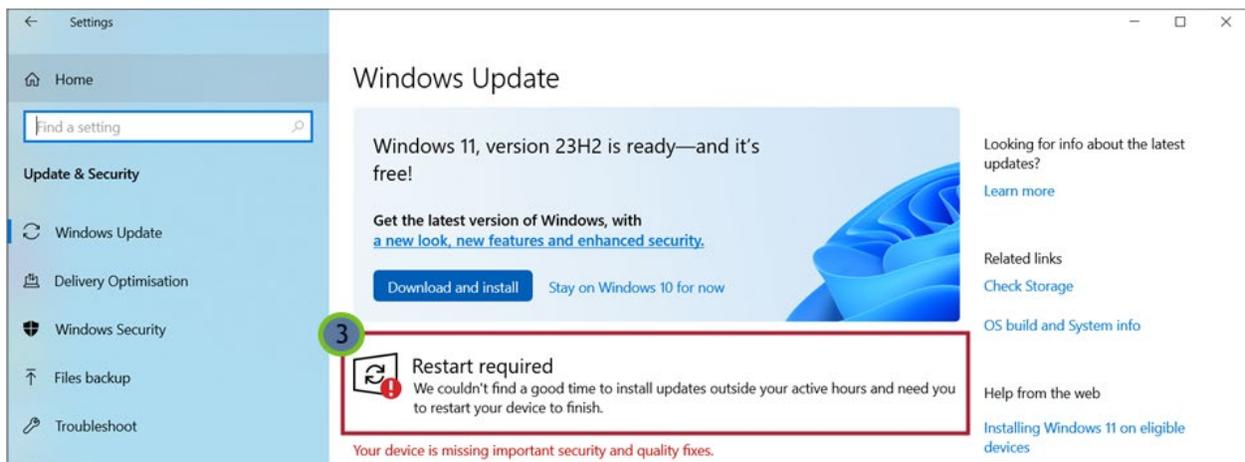
Some best practices before starting the Windows 11 update or installation:

- Save and close all other work on your computer.
- Complete this when you have enough time that the update/install won't be interrupted, and it doesn't interrupt your workday. The update/installation can take anywhere from 45-90 minutes.

**NOTE!** All state-provided machines shipped on or after April 14 from Gainwell Technologies will have Windows 11 installed prior to shipping.

## Check for Updates

1. Type **update** in the Search field on the taskbar.
2. Click on **Check for Updates**.
3. The Windows Update screen opens. You may need to restart your computer to finish any pending updates (3).



## Update or Install Windows 11?

If you can update your computer to Windows 11, you will see a banner on the Windows Update screen with a **Download and Install** button.



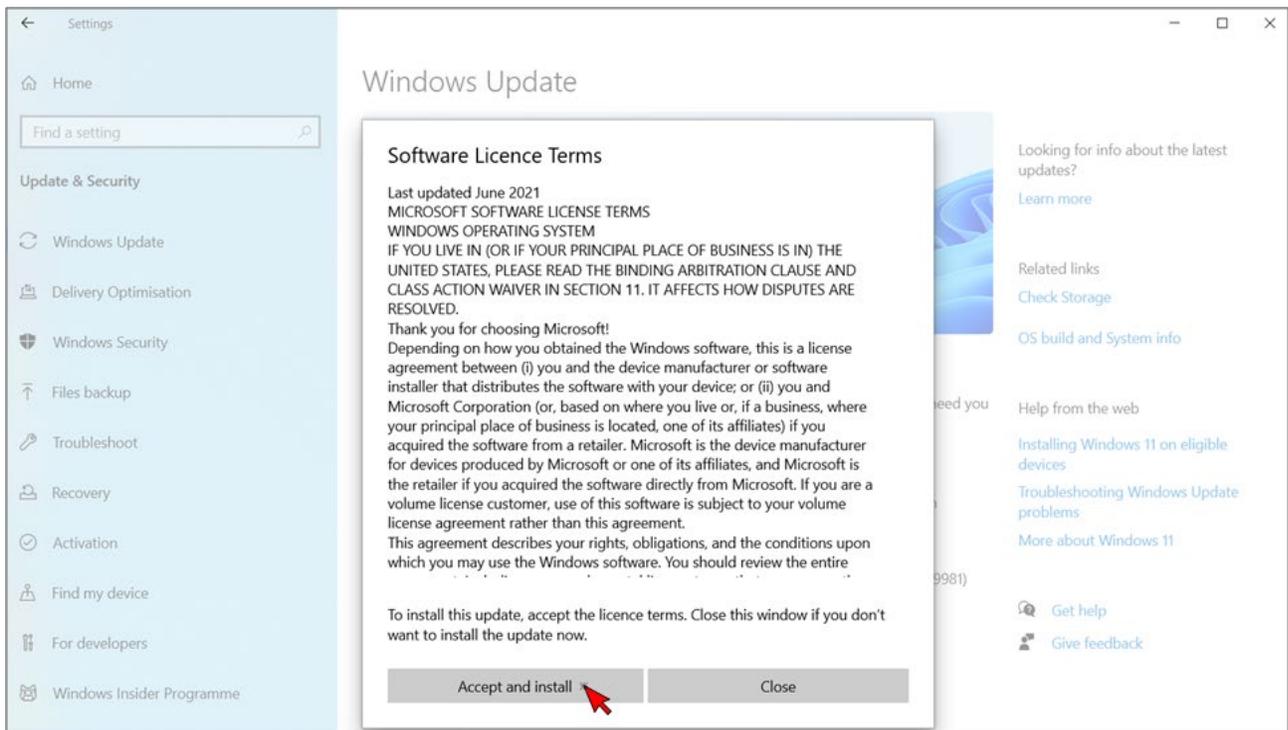
- If you **have** a Windows 11 banner, go to the [Windows 11 Update](#) section on the next page.
- If you **do NOT have** a Windows 11 banner, skip to the [Windows 11 Installation](#) section.

## Windows 11 Update

1. Click the **Download and Install** button.



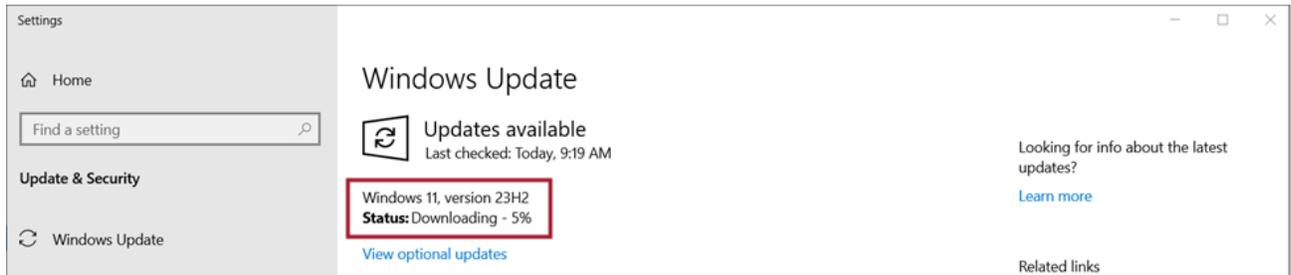
2. Click the **Accept and Install** button in the Software License Terms modal.



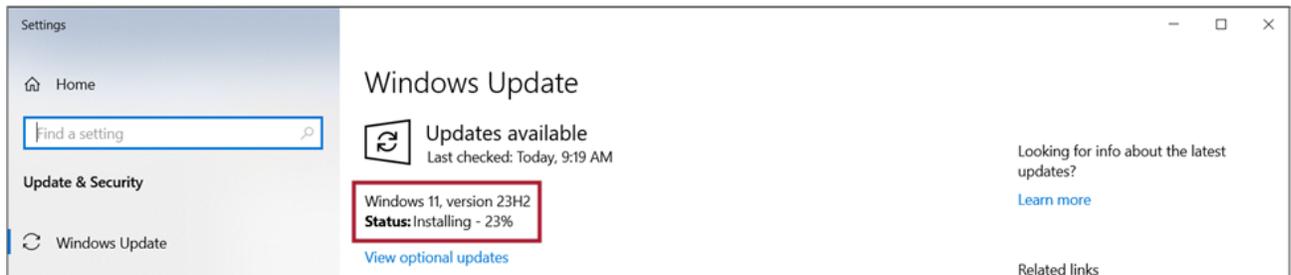
**NOTE!** You may need to restart your computer if the download doesn't start immediately.

## WINDOWS 11 UPDATE & INSTALLATION

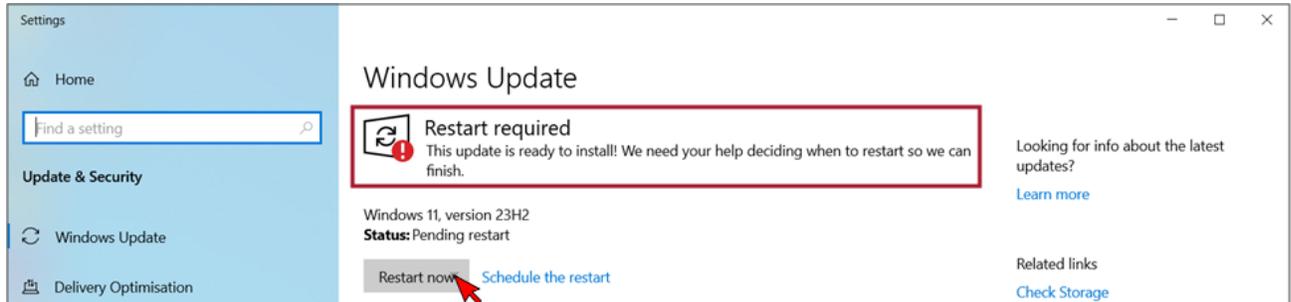
### 3. The system will download the update...



### 4. ...and automatically install Windows 11 once the download has finished.



### 5. You will need to restart your computer once the installation is complete. Click the **Restart Now (8)** button.



### 6. After you restart your computer, Windows 11 will be fully installed, and Windows 11 will be your computer's new operating system.

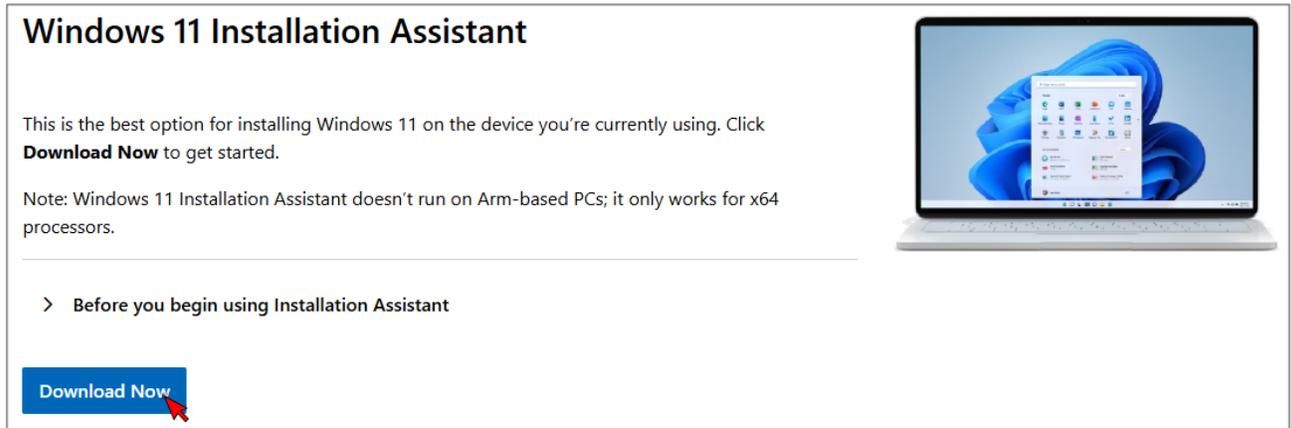
### 7. You must send proof that you've updated your computer to Windows 11 to the MN Help Desk. Please skip to the [Screen Capture for Proof of Windows 11](#) section.

## Windows 11 Installation

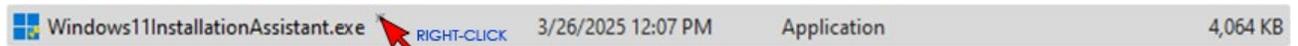
Since you do **not** have the capability of updating to Windows 11 on your computer, you will need to use the **Windows 11 Installation Assistant** at:

<https://www.microsoft.com/en-us/software-download/windows11>

1. Once on this webpage, click the **Download Now** button.



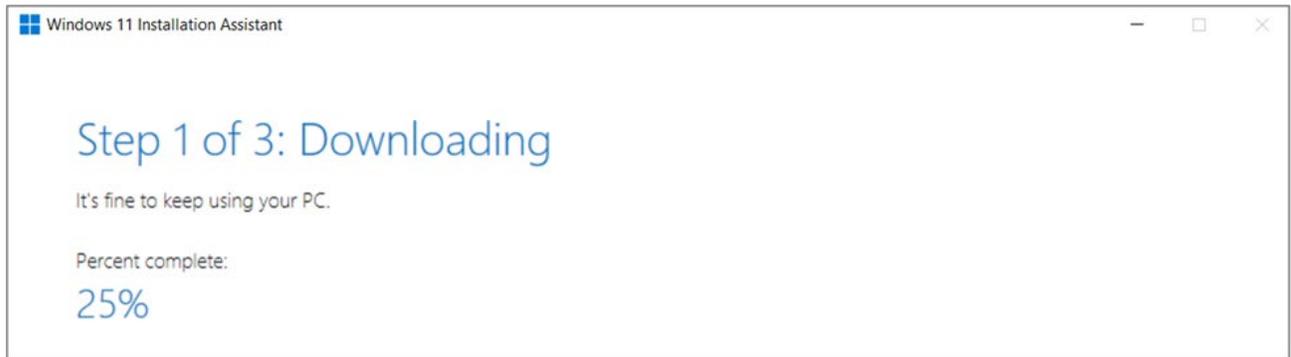
2. Open your File Explorer  (found on the taskbar near the Start button).
3. Scroll to find, then click on, **Downloads**.
4. Right-click on the **Windows11InstallationAssistant.exe**.



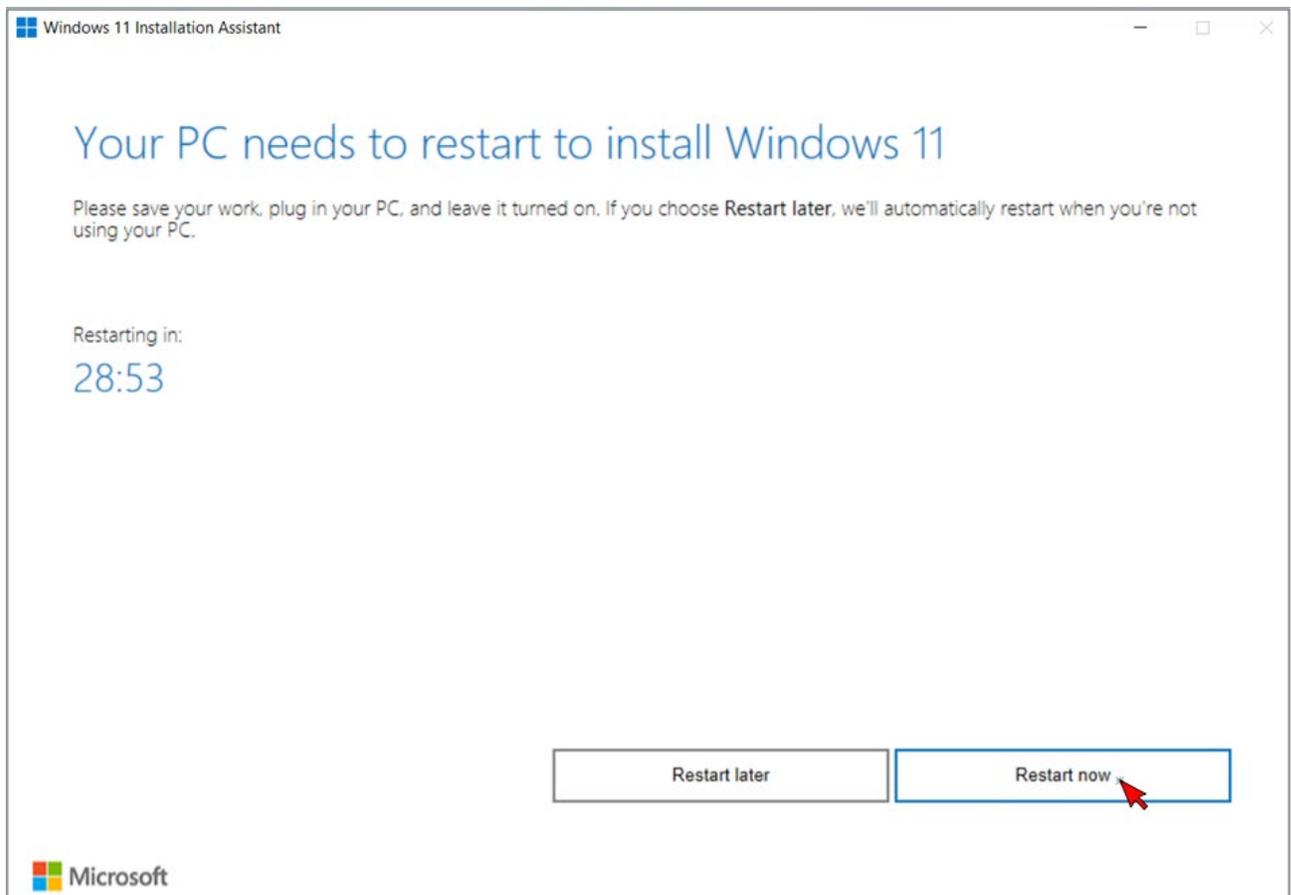
5. Select **Run as administrator**.
6. Click on **Download and install**.
7. Click the **Accept and Install** button.



8. Windows 11 will begin downloading. Let the installer run.



9. Once the assistant is done installing, you will need to restart your computer to complete the Windows 11 installation. Click the **Restart now** button.

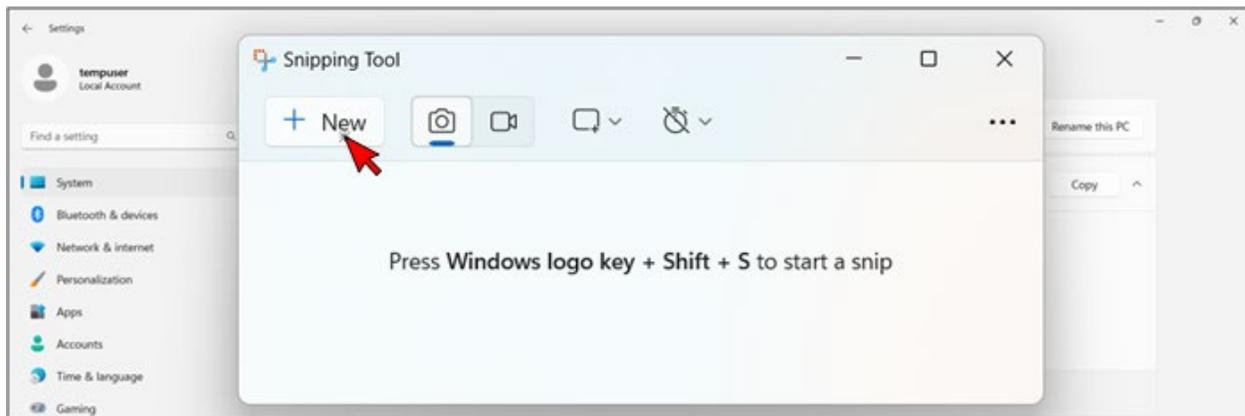


10. After you restart your computer, Windows 11 will be fully installed, and Windows 11 will be your computer's new operating system.
11. You must send proof to the MN Help Desk that you installed Windows 11 on your computer. Please see the next section: [Screen Capture for Proof of Windows 11](#).

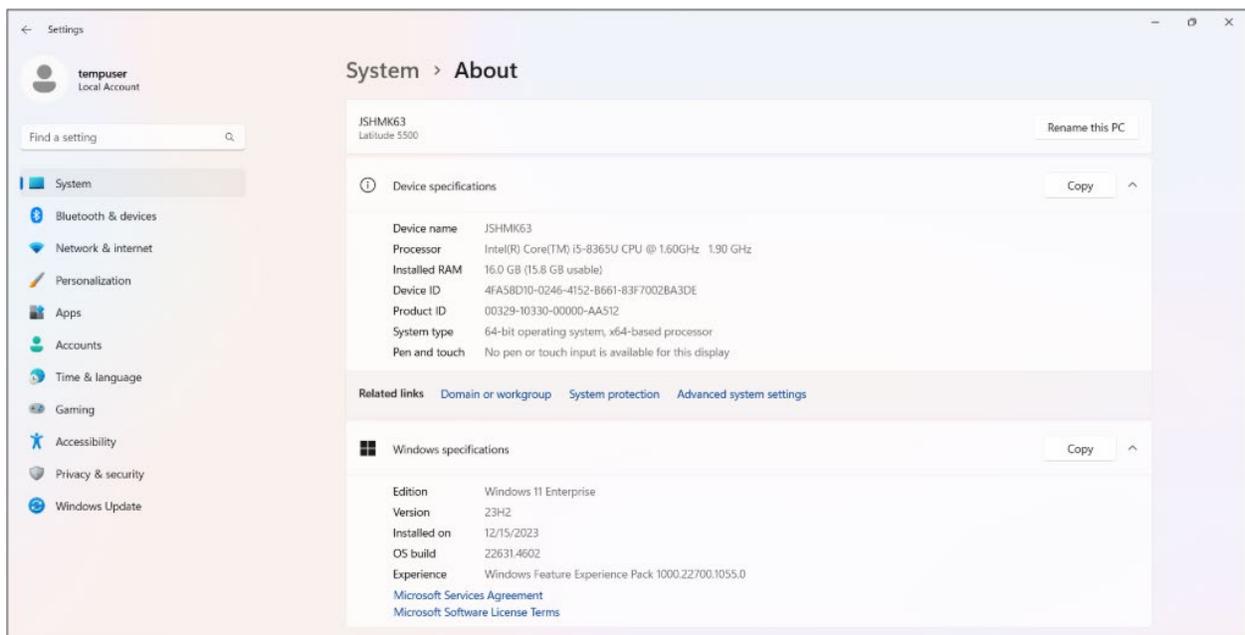
## Screen Capture for Proof of Windows 11

Once Windows 11 has been installed on your computer, you must send proof of the update to the MN Help Desk by taking a screenshot of the About screen and emailing it to the Help Desk at [mnhelpdesk@gainwelltechnologies.com](mailto:mnhelpdesk@gainwelltechnologies.com). Please send proof by July 11.

- Type **about** into the Search field on the taskbar on the Windows 11-updated computer.
- Select **About Your PC**. The **System > About** screen opens.
- Type **snip** into the Search field on the taskbar.
- Select **Snipping Tool**.
- Click the **New** button to begin the snip.



- Click the left top corner and drag your mouse to the bottom right corner to capture the About screen.



- The Snipping Tool edit screen automatically opens. Click the **Save as** icon and save so that the screenshot can be emailed later or click the **See more** icon (three horizontal dots) and select Share, then click the Outlook option.

## WINDOWS 11 UPDATE & INSTALLATION

Minnesota Department of Health - WIC Program, 625 Robert St N, PO BOX 64975, ST PAUL MN 55164-0975; 1-800-657-3942, [health.wic@state.mn.us](mailto:health.wic@state.mn.us), [www.health.state.mn.us](http://www.health.state.mn.us); to obtain this information in a different format, call: 1-800-657-3942.

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