

WINNIE the Scoop! Newsletter #9

JULY 21, 2021



Please share this information with all WIC Information System users!

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The WINNIE Application/Software

Although WINNIE isn't considered a "new" system (since the database is the same and the internal code is simply being rewritten) like when we transitioned to HuBERT, by the very nature of making the system browser-based, how it looks and feels to the user will be very different.

Therefore, going forward we will take a look at some of the screens in WINNIE and some exciting new changes that will be coming. In this newsletter, we'll take a look at alerts.

Display Alerts Modal

In WINNIE, System Alerts (1), called CPA Review Alerts in HuBERT, and User Alerts (2) have been combined into one Display Alerts modal (a new window that opens on top of an existing screen and locks the screen beneath it until the new, or top, window is closed). This modal displays when a participant folder is opened from the Participant Search screen.

III Cl	nic Services						0	Help
🔹 Part	Display Alerts) d) - lays
Q Sear	System Alerts							-
A Crea	Participant Name		Abbreviated Alert Text 5					
Doo	DAY, SUNNY		A Mid-Certification Assessment is due on 07	7/08/2021.	1000		^ v	2
& Lock	DAY, RAINEY		A Mid-Certification Assessment is due on 05	0/14/2021.	-3		11	
E Man	DAY, WINDY		No valid food prescription was found. Revie	w the Food Prescription page			Ψ.	
Pote	User Alerts 2							
🗃 Beni	🗊 Delete							
R Add	Active Date B Participant Name	@ Subject		Abbreviated Alert Text	Ale	rt Type		
Adju	06/15/2021 DAY, SUNNY			This is user alert #1.	Ho	usehold	*	٠
tt Cale	03/15/2021 DAY, SUNNY			This is user alert #2.	Ho	usehold		
Sche							- 1	1
Y Part	2					,	- F	
篇 App	Alert Text						- 1	
3 Ben	This is user alert #2							
& Bloc	Created by: MALLBS1							٦Ē
i Den	Created Date: 03/15/2021 Changed by: MALLBS1						- 18	
Doo	Changed Date: 03/15/2021						- 14	
é Food							_10	
THea								
Leng	Close							
🜲 Mana	ge Alerts					Version	3.0.21	1155 1
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System Alerts

An individual row displays for each System Alert (3) and for each household member (4) to whom the alert applies. The following alerts (5) may display:

- No valid food prescription was found. Review the Food Prescription page.
- A special prescription food item in the food prescription is expired. Review the Food Prescription page.
- A Mid-Certification Assessment is due on {date}.
- This participant is pregnant and breastfeeding. Review the breastfeeding amount on the Health Information page.
- No proof of income was found. Review the Income page.
- No proof of residency was found. Review the Proofs modal.

- No proof of identification was found. Review the Proofs modal.
- Members of household {HOUSEHOLDID} are currently marked as homeless. Review the homeless information on the Household Demographics modal.
- Bloodwork required before first birthday. Review the bloodwork page.

The guidelines for when System Alerts display are the same as in HuBERT.

User Alerts

User Alerts (1) are ordered by most recent to least recent Active Date (2), and like now, only display once the Active Date is on or before the current date.

Clinic Services		
Display Alerts		
System Alerts		
Participant Name	Abbreviated Alert Text	
DAY, SUNNY	A Mid-Certification Assessment is due on 07/08/2021.	*
DAY, RAINEY	A Mid-Certification Assessment is due on 09/14/2021.	
DAY, WINDY	No valid food prescription was found. Review the Food Prescription page.	w
User Alerts		
🗈 Delete 📶		
Active Date B Participant Name 4 Su	bject 5 Abbreviated Alert Text	Alert Type
06/15/2021 DAY, SUNNY	This is user alert #1.	Household
03/15/2021 DAY, SUNNY	This is user alert #2.	Household
		Ψ
		•
Alert Text 8		
This is user alert #2.		
Created by: MALLBS1		
Created Date: 03/15/2021		
Changed Date: 03/15/2021		
		li.
Close		
age Alerts		
age eWIC Account SPIRIT Web		Version 3.0

A row displays for each User Alert (3). Like HuBERT, the Participant Name (4) is the name of the household member whose folder was open when the alert was created. The Subject (5) is a new field that has been added to alerts. It is optional, except for Priority alerts, which is a new feature in WINNIE.

The Abbreviated Alert Text (6) displays a maximum of 250 characters. Like HuBERT, the Alert Type (7) defaults to Household, which is the only type of alert we use in MN WIC.

Users can click on an alert row to view the rest of the Alert Text (8). In WINNIE, when alerts are created, both the Created By and Changed By staff username, and Created Date and Changed Date (9), are added to the alert text to assist with Separation of Duties (SOD) requirements.

Like HuBERT, users can delete User Alerts in this modal by selecting the alert and clicking the Delete (10) button.

TIP! Like now, the Display Alerts modal can be easily closed by hitting the Enter key on the keyboard.

Manage Alerts

Manage Alerts (1) is opened by selecting the option in the navigation pane. User Alerts can be added (2), edited (3), deleted (4) and copied to a note (5) from this screen.

II Clinic Services				😯 Help
Documents Locked Households E Manage Walting List	Agency 241 - HENNEPIN COUNTY	HUMAN SERVICES AND PUBLIC HEALTH	Clinic 092 - 092 - BROOKDALE	Participant DAY, SUNNY (00926355) - Age: 29 years, 2 months and 19 days
	Manage Alerts			
Potential Duplicate Participants		6 Carry No.		
- Benefit Management	Add .* Loit I Delete	Copy to Note		
Y Add Set of Benefits	Active Date Alert Type	Participant Name	Subject	Priority
≓ Adjust Benefits	06/15/2021 Household	DAY, SUNNY		
Issue Benefits	06/15/2021 Household	DAY, SUNNY		
📫 Calendar 🗸 🗸				
🛱 Scheduler				
🕇 Participant Folder 🗸 🗸				
Appointments				
3 Benefits History				
& Bloodwork				*
Certification History	Alert Text			
Demographics Document Imaging				
Food Prescription				
Contraction				
🖾 Income				
Length/Height/Weight				
Manage Alerts				
Manage Notes				
M Nutrition Assessment				
Dutrition Education				
Le Peer Counselor Contacts				lo
Referrals Referrals	SPIRIT Web			Version 3.0.21155.1

Alert Modal (1)

New user alerts can be added or edited (2) with an Active Date (3) of the current date (default) or a future date. Unlike HuBERT, the Active Date does not need to be updated to edit an existing alert. The Alert Type (4) defaults to Household and should never be changed.

III Clinic Services			🛛 Help
Documents Locked Households E Manage Waiting List	Agency 241 - HENNEPIN COUNTY HUMAN SERVICES AND PUBLIC HEALTH	Clinic 092 - 092 - BROOKDALE	Participant DAY, SUNNY (00926355) - Age: 29 years, 2 months and 19 days
Participant Transfer History Potential Duplicate Participants	Manage Alerts		-
SWork With On-Site Group	🕂 Add 🔊 Edit 🗢 Delete 🤌 Copy to Note		
Ben Alert			
Active Date	Alert Type	Priority	
☐ Cale	Household		
Sche Subject 6			
Y Part DECEASED HH Mbr			·
3 Ben Alert Text 2			
Blog This is a PRIORITY alert.			
Den B. Dec			
é Foot			
♥ Heal			
A Mar	el		
The Manage eWIC Account			

New to WINNIE is the ability to create a Priority alert (5). If Priority is toggled on, a Subject must be selected. (NOTE: The Subject list has not yet been defined. The Subjects shown are just examples.)

The Priority alert displays on the header (1) of each screen for all household members and will be shaded gray (instead of white). (NOTE: The yellow header shading will take precedence if a participant is high risk).

Priority alerts will be indicated by an icon (2) and the Subject (3).

The user can hover their mouse over the alert subject in the header of any screen to view a ToolTip (4) containing the first 250 characters of the Priority alert text.

Elinic Services				🕑 Help
Documents Locked Households E Manage Waiting List	Agency 241 - HENNEPIN COUNTY H	UMAN SERVICES AND PUBLIC HEALTH	Clinic 092 - 092 - BROOKDALE	Participant DAY, SUNNY (00926355) - Age: 29 years, 2 months and 19 days
Participant Transfer History Potential Duplicate Participants	Manage Alerts	1		
Work With On-Site Group	🕇 🕂 Add 💉 Edit 💼 Delete	Copy to Note	This is a PRIORITY alert.	
🖬 Benefit Management 🗸 🗸	Active Date 🚯 Alert Type	Participant Name	4 Subject	Priority
R Add Set of Benefits	06/15/2021 Household	DAY, SUNNY	DECEASED HH Mbr	• •
Adjust Benefits	06/15/2021 Household	DAY, SUNNY		
📫 Calendar 🗸 🗸	03/15/2021 Household	DAY, SUNNY		
Scheduler				
🕈 Participant Folder 🗸 🗸	1			
Appointments				
3 Benefits History				
P Bloodwork				*
Certification History	and the second se			
Demographics	Alert lext			
Document Imaging	This is a PRIORITY alert.			
Food Prescription	Created by: MALLBS1			
Health Information	Created Date: 06/15/2021			
Income	Changed by: MALLBS1 Changed Date: 06/15/2021			
Length/Height/Weight				
A Manage Alerts				
Manage eWIC Account				
Manage Notes				
1 Nutrition Assessment				
Nutrition Education				
Le Peer Counselor Contacts				le
Referrals	CONTRACT IN A			1
Risk Factors	SPIRIT Web			Version 3.0.21155.1

If more than one Priority alert exists, the subjects will be separated by commas (1).

The Priority alert(s) also display in the header of the Show Details panel in the Participant Search screen.

Details Deteils DECEASED HH Mbr, Priority Alert 1		Details	H Mbr, Priori	ty Alert 1 🚺	High Risk	
DAY, SUNNY			DAY, SUNNY			
WIC Category	Gender		WIC Category		Gender	
Breastfeeding	F		Breastfeeding		F	
Primary Telephone	Second	ary Telephone	Primary Telephone		Secondary Telephone	
651-271-3621	N/A		651-271-3621		N/A	
Certification Effective	Certific	ation End	Certification Effective		Certification End	
01/08/2021 12/31/2021		07/20/2021		12/31/2021		
Mid-certification Due Mid-certification Complete		Mid-certification Due		Mid-certification Complete		
07/08/2021 N/A		07/08/2021 N/A		N/A		
Termination Date Termination Reason		Termination Date		Termination Reason		
07/07/2021 Failed to Pick-up		N/A		N/A		
Next Appointment		Next Appointment				
N/A		N/A				
Benefit Information			 -Benefit Information			
Issuance Frequency			Issuance Frequency			
Tri-Monthly			Tri-Monthly			
FDTU	LDTU	Status	FDTU	LDTU	Status	
04/08/2021	05/07/2021	Issued	04/08/2021	05/07/2021	Issued	
03/08/2021	04/07/2021	Issued	03/08/2021	04/07/2021	Issued	
02/08/2021	03/07/2021	Issued	02/08/2021	03/07/2021	Issued	

Copy to Note Modal (1)

The Copy to Note functionality is still being developed but is essentially the same as HuBERT.

The Subject (2) is required and the note saves as a General Note.

The Household Member whose folder the user is currently in is auto-selected (3) but all other household members can be included (4).

H	Copy to Note 1					elp
2 :	Subject 2			~	*	
∰ () ()	This field is required.					
	Note Text					
	This is user alert #2. 5 Should display the By and Changed	e Created By, Created Date, Changed I Date once development is completed.		11		
· 문 ·	Household Members					
	4 Сору	State WIC ID	Participant Name	t		
iii ((3)	00926355	DAY, SUNNY	*		
		01264993	DAY, RAINEY		-	
前の	Save Cancel		• Claid			33.3

The primary difference is that the Created By and Changed By fields added to the alert (5) should copy over to the note along with the alert text. The Changed By and Changed Date should update to reflect the user who saved the alert as a note, assisting agencies with meeting Separation of Duties requirements.

Future Newsletters

Next month, we will take a look at transfers and VOCs.

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